

SERVICE APPLICATION FOR INTERNET ACCOUNT

McClint-Ark Internet

A subsidiary of Arkansas Telephone Company, Inc.

P O Box 69, 528 Church Street Clinton, Arkansas 72031

Telephone: 501-745-2114 Fax: 501-745-5551 E-Mail: artelco@artelco.com

Name: _____ Telephone # to bill: _____

Address: _____

Dial-Up: _____ BASIC SERVICE: Includes 10 Hours of connect time each month \$9.95 (Use over 10 hours is billed at \$1.95 per hour)

_____ FLAT RATE SERVICE:.....\$19.95

*** Dial up Only: \$25.00 One-time Setup Fee (Setup Fee is waived if applying for Flat Rate package and if the Flat Rate package is maintained for 6 months)

DSL: _____ **512/256 Tier1 Speed \$37.95 residential only** _____ **640/256 Tier2 Speed \$49.95**
_____ **768/256 Tier3 Speed \$59.95** _____ **1mg/512 Tier4 Speed \$135.95**
_____ **1mg/1mg/Tier5 Speed \$190.00** (Businesses must start at the 512/256 speed)

_____ 1 year Agreement _____ 2 year Agreement _____ Static IP address \$10.00

**** NOTE: \$135.00 Modem Fee & \$100.00 Installation Fee (For DSL only: Installation Fee waived if signing 1 year contract both waived if signing 2 year contract) NOTE: All charges are subject to applicable sales taxes.

DSL Service Agreements: This is an Agreement between McClint-Ark Internet and Customer. Through this Agreement, you agree to accept DSL services from McClint-Ark Internet for a period of time as designated above (one or two years). Upon expiration, this Agreement will continue month to month until it is cancelled by either party. If you do not honor this term, then you will be liable for an early cancellation fee of \$100 for the one-year agreement, plus any activation fees that were waived by McClint-Ark Internet when your service was activated.

The attached **TERMS AND CONDITIONS** contain general provisions regarding the obligations of the parties under this Agreement. By signing below, you agree to be bound by the **TERMS AND CONDITIONS**.

User Name: _____ (Your e-mail address will be username@artelco.com)
(3 to 12 Characters, No Capitals, Punctuation, spaces, or special characters. Must not begin with a number.)

Password: _____ (5 to 12 Characters, No Capitals, Punctuation, spaces, or special characters. Username & Password must be different.)

I hereby certify that I have made application for the Internet Access Service shown above, and that I will read and comply with the Arkansas Telephone Company, Inc. Acceptable Use Policies. I understand that Arkansas Telephone Company, Inc. must be notified IN WRITING (via e-mail, regular mail or fax) if I wish to change or cancel my Internet Access.

NOTICE TO WEB-TV USERS: It is your responsibility to program your Web-TV unit to dial the local access number. The phone company will not refund any long distance calls associated with your Web-TV unit.

Customer Signature: _____ **Date:** _____

Local Access Number: 745-7070 (Do Not Use the 501 area code)

Primary Domain Name Server (DNS): 67.14.214.5

Secondary DNS: 67.14.214.9

IP address is DYNAMIC (DHCP-Server Assigned)
Incoming (POP3) Mail Server: pop3.artelco.com
Outgoing (SMTP) Mail Server: mail.artelco.com

Hardware & Software Requirements:

Software Requirements: Windows 98 or higher. MAC OSX or higher

Hardware Requirements: For Dialup service, a working dial up modem must be installed and working. For DSL service, a working network adapter must be installed and operational on the system. A surge protector for the telephone line is **highly recommended**. McClint-Ark internet nor is Arkansas Telephone Company responsible for the installation or replacement costs of either piece of equipment.