

SERVICE APPLICATION FOR INTERNET ACCOUNT

McClint-Ark Internet

A subsidiary of Arkansas Telephone Company, Inc.
P O Box 69, 128 Church Street Clinton, Arkansas 72031
Telephone: 501-745-2114 Fax: 501-745-5551 E-Mail: artelco@artelco.com

Name: _____ Telephone # to bill: _____

Address: _____

Dial-Up: _____ BASIC SERVICE: Includes 10 Hours of connect time each month \$9.95 (Use over 10 hours is billed at \$1.95 per hour)
_____ FLAT RATE SERVICE:.....\$19.95

*** DSL is Subject to Availability also One-Time FUSC DSL installation fee will apply.
Note: Customers service by the 4200 equipment will only get up to Tier 1 service.
Note: Modems will be under warranty only 30 days from date of install.

Speeds up to:			
<u>DSL:</u> _____	1mg/512 kbps Tier 1	Speed \$37.95	_____
_____	3mg/768 kbps Tier 3	Speed \$59.95	_____
_____	6mg/768kbps Tier 5	Speed \$89.95	_____
_____	10mg/768kbps Tier 7	Speed \$129.95	_____
_____	No Contract	_____ 2 year Agreement	Static IP address \$10.00

**** NOTE: \$100.00 Modem Fee & \$100.00 Installation Fee waived if signing 2 year contract. NOTE: NO contract \$100 upfront.
NOTE: You will need a SEPARATE ROUTER TO BE WIRELESS..... ** All charges are subject to applicable sales taxes.

DSL Service Agreements: This is an Agreement between McClint-Ark Internet and Customer. Through this Agreement, you agree to accept DSL services from McClint-Ark Internet for a period of time as designated above (no contract or two years). Upon expiration, this Agreement will continue month to month until it is cancelled by either party. If you do not honor this term under 2yr agreement then you will be liable for an early cancellation fee of \$200.

The attached TERMS AND CONDITIONS contain general provisions regarding the obligations of the parties under this Agreement. By signing below, you agree to be bound by the TERMS AND CONDITIONS.

User Name: _____ (Your e-mail address will be username@artelco.com)
(4 to 13 Characters, A-Z, 0-9, -_)

Password: _____ (Your e-mail address will be username@artelco.com)
(4 to 13 Characters, A-Z, 0-9, _#;@%?+,*-) Username & Password must be different.)

I hereby certify that I have made application for the Internet Access Service shown above, and that I will read and comply with the Arkansas Telephone Company, Inc. Acceptable Use Policies. I understand that Arkansas Telephone Company, Inc. must be notified IN WRITING (via e-mail, regular mail or fax) if I wish to change or cancel my Internet Access.

NOTICE TO WEB-TV USERS: It is your responsibility to program your Web-TV unit to dial the local access number. The phone company will not refund any long distance calls associated with your Web-TV unit.

Customer Signature: _____ Date: _____

Local Access Number: 745-7070 (Do Not Use the 501 area code)

Primary Domain Name Server (DNS): 100.42.144.5

Secondary DNS: 100.42.144.9

Hardware & Software Requirements:

Hardware Requirements: Windows 98 or higher, MAC OSX or higher

Hardware Requirements: For Dialup service, a working dial up modem must be installed and working. For DSL service, a working network adapter must be installed and operational on the system. A surge protector for the telephone line is **highly recommended**. McClint-Ark internet nor is Arkansas Telephone Company responsible for the installation or replacement costs of either piece of equipment.

IP address is DYNAMIC (DHCP-Server Assigned)
Incoming (POP3) Mail Server: pop3.artelco.com
Outgoing (SMTP) Mail Server: mail.artelco.com