

NOTICE
To All Customers of
Arkansas Telephone Company

The Public Service Commission designated Arkansas Telephone Company as an "Eligible Telecommunications Carrier" for its service area for universal service purposes. The goal of universal service is to provide all Arkansas Telephone Company service area customers access to essential telecommunications services.

Arkansas Telephone Company provides single party residence and business service (with local usage) at rates which range from \$10.52 per month for residential customers and \$20.57 per month for business customers. (These rates include the monthly fee for the subscriber line charge, but do not include taxes, surcharges, or other fees that may be applicable.) These rates also provide:

- Voice grade access to the public switched network
- Touch tone service
- Access to emergency services
- Access to operator services
- Access to interchange service (long distance carriers)
- Access to directory assistance
- Toll blocking for qualifying low-income customers

Use of some of these services may result in additional charges.

Arkansas Telephone Company would be pleased to provide you with specific rates for your area upon request.

Discounts Available for Low Income Customers

If you are a low income customer you may qualify for Arkansas Telephone Company's Lifeline Programs. This means that you may be eligible to receive a monthly discount for your basic phone charges.

Free toll blocking is also available for qualifying customers.

Please call 501-745-2114 if you have any questions.

Arkansas Telephone Company

PO Box 69

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